

Balgach, 20th of Oct. 2009



Overnight Sequencing Service



Dear valued customer,

Microsynth is your reliable supplier of DNA sequencing since nearly 20 years. We now invest in comfortableness and process acceleration in favour of our sequencing customers.

Starting on Monday, the **26th of October** we expand our sequencing service by an environment-friendly own pick-up service (by bike courier, train) and overnight sequencing (see note 1).

Consequently, you will normally receive the sequencing results until midday on the following working day* - **one day earlier without any extra charge**.

*Example: If your samples are in our box on Monday afternoon you will receive the results until Tuesday midday.

This overnight service is applicable for  Economy Run service and  Barcode Economy Run service (see note 2).

Your sample tubes and paper print-out of the online order form may easily be put into a simple plastic bag and thrown in our collection box. Samples of all services (also Premium Run samples, High-Throughput plates, etc) may be shipped free of charge to Microsynth by the new pick-up service.

Please find enclosed the information about your nearest “Microsynth Sequenzier-Sammelbox” or “Boîte de ramassage pour le service de séquençage” including the deadline of submission in the afternoon.

The implementation of such a new service may cause some difficulties at the beginning – we would like to ask for your understanding. Finally, we would like to thank you for your trust into our sequencing service and we look forward to a successful collaboration.

Yours sincerely

Microsynth Sequencing Team

note 1: This night sequencing service is offered during the whole year except 5 weeks. During these 5 weeks, we will send you the results not on the next day, but after next day. We will announce these 5 weeks well in advance on our homepage. However, our pick-up service operates all the time!

note 2: *Definition:* Economy Run service / Barcode Economy Run service
Single runs (reading lengths up to 1000 bases) on plasmid DNA or PCR products
Preparation: **10 µl volume per tube per reaction containing**
- 0.8 µg plasmid DNA or 15ng/100 bases PCR product
- 20 pmol of specific sequencing primer (standard primers are added by us)